

Privacy Policy of Vodice Nekretnine d.o.o.

VODICE NEKRETNINE d.o.o., Lanište 16, 10 000 Zagreb, OIB: 50950937990

Consent applies to all personal data that Vodice Nekretnine d.o.o. may collect in certain situations, such as during visits to the company's websites, newsletter subscriptions, communication via social media, contact in the context of business cooperation, interactions with Vodice Nekretnine d.o.o. as a business client, supplier, employer, employee, business partner, etc. This also includes personal data collected online or offline.

To ensure the right to personal data protection in accordance with the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals regarding the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC), we also request your consent for the use of your personal data.

Please read this document carefully to understand the conditions and to give your consent for the use of your personal data by Vodice Nekretnine d.o.o., as the Data Controller.

Purpose of collecting personal data

In communication with you, we may request that you share your personal data with us for the following purposes:

- Receiving information about the services and news from Vodice Nekretnine d.o.o. (Newsletter).
- Participation in online activities of Vodice Nekretnine d.o.o., including our social media channels/pages and blog.
- Storing your data for future interactions and communication with Vodice Nekretnine d.o.o.
- Potential employment purposes.
- Assisting in the development of services and the creation of campaigns tailored to you, as well as their continuous improvement.
- Improving our services and enabling Vodice Nekretnine d.o.o. to inform you regularly.
- Resolving issues related to clients and/or services.
- Receiving personalized messages, special offers, and promotional content in accordance with your interests, based on the information you have shared with us, as well as information we have collected via cookies or similar techniques related to your use of Vodice Nekretnine d.o.o. websites/social media/blog.

When dealing with Vodice Nekretnine d.o.o. as a business client, supplier, or business partner, we may request that you share your personal data with us for the following purposes:

- Managing customer relationships.
- Ensuring access to information.
- Recruitment.
- Communication.
- Analyzing and understanding interactions with clients.

- Responding to inquiries or resolving service requests.
- Offering satisfaction surveys after you have received a response or your request has been resolved.

In general, we process your personal data only for purposes about which we have informed you.

Personal data that Vodice Nekretnine d.o.o. may collect

During interactions with Vodice Nekretnine d.o.o. via email, website, or social media (e.g., if you "like" Vodice Nekretnine d.o.o. on Facebook), we may request or receive certain data, such as:

- First and last name.
- Email address.
- Phone number.
- Information contained in a resume.
- Social media profile.
- Information on interests and preferences.
- Other information about your online behavior.

We may also collect personal data via cookies or similar techniques, including but not limited to:

- IP address.
- Cookie ID.
- Internet browser you use.

When communicating with Vodice Nekretnine d.o.o. as a business client, supplier, or business partner, we may collect the following data:

- First and last name.
- Email address.
- Phone number.
- Business address.
- Company name and address where you work.
- Personal details that may be relevant to the business relationship, such as your professional experience, etc.

Methods of collecting personal data

You can share personal data with Vodice Nekretnine d.o.o. through (but not limited to):

- Communication with Vodice Nekretnine d.o.o. (may relate to a service, through an inquiry or request you have made).
- Communication with an employee of Vodice Nekretnine d.o.o. via email, telephone, or written or oral means.
- Ordering a service.
- Participation in social media activities related to the promotion of Vodice Nekretnine d.o.o. (e.g., selecting "like" or "share").

- Requesting to receive messages on a mobile phone/device.
- Subscribing to the Vodice Nekretnine d.o.o. newsletter.
- Voluntary participation in surveys.
- Cookies placed on your computer or mobile device when visiting our websites.
- Monitoring social media: Vodice Nekretnine d.o.o. may search for relevant and publicly available content online and use it to improve its services, resolve customer requests, and provide targeted marketing content.

When communicating with Vodice Nekretnine d.o.o. as a business user, supplier, or business partner, potential employee, etc., data collection also takes place through:

- Signing a cooperation and/or employment contract.
- Providing Vodice Nekretnine d.o.o. services.
- Communication with Vodice Nekretnine d.o.o.
- Developing partnerships.
- Accessing Vodice Nekretnine d.o.o. business premises.
- Participation in fairs, events, or promotions.
- Voluntary participation in surveys.

If you do not want Vodice Nekretnine d.o.o. to use personal data that you have not provided yourself, you can notify us at any time by email: vodicenekretnine@gmail.com.

Sharing personal data with others

We may share your personal data with service providers, business partners, and other third parties, in accordance with applicable law.

When communicating with Vodice Nekretnine d.o.o. as a business user, supplier, or business partner, Vodice Nekretnine d.o.o. may disclose personal data available in reports and other materials submitted to you and/or your company for cooperation with other business partners and/or suppliers.

If the law requires us to obtain your consent, or if we otherwise consider your consent necessary in certain circumstances, we will request it before sharing your personal data.

Once you provide us with your personal data, it can be updated, modified, or deleted via email: vodicenekretnine@gmail.com.

You can also use the same address to ask other privacy-related questions or submit complaints about privacy violations.

In commercial messages we send, you will have the option to unsubscribe from the mailing list.

Your options

We want to get to know you better so that we can provide better service while respecting your preferences regarding how we use your personal data.

1. **Consent**
You may be asked to give your consent for data collection and use.
2. **Right to deletion**
You may request the deletion of all your personal data for which you have previously given consent.

3. **Data portability**

You have the option to transfer your personal data from one electronic processing system to another without obstruction from the data controller.

4. **Withdrawal of consent**

You have the right to withdraw your consent, fully or partially, without consequences or explanation, and request the cessation of the processing of your personal data and marketing activities directed at you.

You may withdraw consent personally, by email, or by post to the address Lanište 16, Zagreb, or via email at vodicenekretnine@gmail.com.

5. **Right to restrict data processing**

The data subject has the right to obtain a restriction of processing from the controller if:

- The data subject contests the accuracy of the personal data, for a period allowing the controller to verify the accuracy of the personal data;
- The processing is unlawful and the data subject opposes the deletion of personal data and requests the restriction of their use instead;
- The controller no longer needs the personal data for processing purposes, but the data subject requires it for establishing, exercising, or defending legal claims;
- The data subject has objected to processing pursuant to Article 21(1) of the GDPR, pending verification whether the legitimate grounds of the controller override those of the data subject.

Scope

Social networks

If you are a member of various social networks such as Facebook, Twitter, Instagram, LinkedIn, etc., you should be familiar with the tools these sites provide and the choices regarding sharing personal data on social network profiles.

Furthermore, depending on your settings on various social networks, certain personal data may be shared with Vodice Nekretnine d.o.o.; for example, information about your online activities, social media profiles (e.g., interests, marital status, gender, username, photo, comments, and content you have posted/shared, etc.).

Links to other websites

On Vodice Nekretnine d.o.o. websites, you may find links to other websites with useful information. These websites may operate independently of Vodice Nekretnine d.o.o. and may have their own privacy notices, statements, or policies. We strongly recommend that you review them to understand how your personal data may be processed with respect to those websites, as we are not responsible for the content of websites not owned or operated by Vodice Nekretnine d.o.o., nor for their privacy practices.

We emphasize that we accept and take seriously our responsibility to protect the personal data you entrust to us from loss, misuse, or unauthorized access.

For all additional information, please contact us via email at:

vodicenekretnine@gmail.com.